

# JACKSONVILLE SHERIFF'S OFFICE

## CALLS FOR SERVICE (CFS) COMPARISON ANNUAL REPORT

YEAR END 2019

Excludes Administratively Canceled Calls (1066)

911 Generated			
Zone	2018	2019	% Change
1	6,916	6,646	-3.90
2	10,727	10,030	-6.50
3	14,039	12,923	-7.95
4	14,648	13,962	-4.68
5	12,242	11,814	-3.50
6	5,489	5,338	-2.75
Beaches / Unknown	5,586	4,788	-14.29
<b>Citywide Total</b>	<b>69,647</b>	<b>65,501</b>	<b>-5.95</b>

Phone/Non-Emergency/Alarm Generated			
Zone	2018	2019	% Change
1	42,420	42,866	1.05
2	67,524	68,843	1.95
3	86,706	89,314	3.01
4	89,759	93,081	3.70
5	62,846	65,317	3.93
6	32,919	35,111	6.66
Beaches / Unknown	23,922	24,465	2.27
<b>Citywide Total</b>	<b>406,096</b>	<b>418,997</b>	<b>3.18</b>

Dispatched CFS (911/Phone/Non-Emergency/Alarm Generated)			
Zone	2018	2019	% Change
1	49,336	49,512	0.36
2	78,251	78,873	0.79
3	100,745	102,237	1.48
4	104,407	107,043	2.52
5	75,088	77,131	2.72
6	38,408	40,449	5.31
Beaches / Unknown	29,508	29,253	-0.86
<b>Citywide Total</b>	<b>475,743</b>	<b>484,498</b>	<b>1.84</b>

MDT/Officer Initiated			
Zone	2018	2019	% Change
1	38,507	39,922	3.67
2	40,811	40,524	-0.70
3	50,650	52,396	3.45
4	56,611	63,601	12.35
5	55,746	52,191	-6.38
6	31,991	28,597	-10.61
Beaches / Unknown	86,097	76,156	-11.55
<b>Citywide Total</b>	<b>360,413</b>	<b>353,387</b>	<b>-1.95</b>

Overall CFS Total			
Zone	2018	2019	% Change
1	87,843	89,457	1.84
2	119,063	119,424	0.30
3	151,395	154,692	2.18
4	161,018	170,685	6.00
5	130,834	129,346	-1.14
6	70,399	69,061	-1.90
Beaches / Unknown	115,605	105,415	-8.81
<b>Citywide Total</b>	<b>836,157</b>	<b>838,080</b>	<b>0.23</b>

